



County of Los Angeles CHIEF EXECUTIVE OFFICE

713 KENNETH HAHN HALL OF ADMINISTRATION
LOS ANGELES, CALIFORNIA 90012
(213) 974-1101
<http://ceo.lacounty.gov>

WILLIAM T FUJIOKA
Chief Executive Officer

September 18, 2007

The Honorable Board of Supervisors
County of Los Angeles
383 Kenneth Hahn Hall of Administration
500 West Temple Street
Los Angeles, CA 90012

Dear Supervisors:

**DEPARTMENT OF HEALTH SERVICES: VARIOUS MEDICAL AND
RADIOLOGY REPORTS TRANSCRIPTION SERVICES AGREEMENT ACTIONS
(ALL SUPERVISORIAL DISTRICTS)
(3 VOTES)**

IT IS RECOMMENDED THAT YOUR BOARD:

1. Approve and instruct the Chairman to sign Proposition A (Prop A) Radiology Reports Transcription Services Amendment No. 6 to Agreement No. 72049 (Exhibit I) with MedQuist Transcriptions, Ltd. (MedQuist) for services provided at Los Angeles County+USC Healthcare Network (LAC+USC) and Martin Luther King Jr. Multi-Service Ambulatory Care Center (MLK MACC), to extend the Agreement term for an additional twelve months, on a month-to-month basis, effective October 1, 2007 through September 30, 2008, under the same rates and terms, in the amount of \$1,449,420.
2. Approve and instruct the Chairman to sign Prop A Medical Transcription Services Amendment No. 12 to Agreement No. 70282 (Exhibit II) with MedQuist for services provided at Olive View/UCLA Medical Center (OVMC) and High Desert Health System (HDHS), to extend the Agreement term for an additional twelve months, on a month-to-month basis, effective October 1, 2007 through September 30, 2008, under the same rates and terms, in the amount of \$787,000.

Board of Supervisors
GLORIA MOLINA
First District

YVONNE B. BURKE
Second District

ZEV YAROSLAVSKY
Third District

DON KNABE
Fourth District

MICHAEL D. ANTONOVICH
Fifth District

3. Approve and instruct the Chairman to sign Prop A Medical Transcription Services Amendment No. 7 to Agreement No. 71386 (Exhibit III), with MedQuist for services provided at MLK MACC, to extend the Agreement term for an additional twelve months, on a month-to-month basis, effective October 1, 2007 through September 30, 2008, under the same rates and terms, in the amount of \$213,501.
4. Approve and instruct the Chairman to sign Prop A Medical Transcription Services Amendment No. 6 to Agreement No. 74108 (Exhibit IV), with MedQuist for services provided at Harbor-UCLA Medical Center (Harbor), to extend the Agreement term for an additional eight months, on a month-to-month basis, effective February 1, 2008 through September 30, 2008, under the same rates and terms, in the amount of \$706,481.
5. Approve and instruct the Chairman to sign Prop A Medical Transcription Services Amendment No. 5 to Agreement No. 72144 (Exhibit V) with PeopleSupport RapidText, Inc. (PSRT), for services provided at Rancho Los Amigos National Rehabilitation Center (Rancho), to extend the Agreement term for an additional twelve months, on a month-to-month basis, effective October 1, 2007 through September 30, 2008, under the same rates and terms, in the amount of \$186,000.
6. Delegate authority to the Director of the Department of Health Services, or his designee, to execute Amendment No. 7 to Overflow Medical Transcription Service Agreement No. H-209835 (Exhibit VI) for services at LAC+USC with PSRT, to extend the Agreement term for an additional twelve months, on a month-to-month basis, effective October 1, 2007 through September 30, 2008, under the same rates and terms, in the amount of \$1,992,000, 100 percent net County cost.

PURPOSE/JUSTIFICATION OF RECOMMENDED ACTIONS

Board approval to extend the term of the existing Agreements will ensure that delivery of vital medical, radiology reports, and overflow transcription services continue uninterrupted at various DHS medical facilities.

On April 18, 2006, the Department had indicated to the Board that a Prop A solicitation for medical transcription services would be released with the goal of having contracted services in place by November 2007. However, the release of the solicitation document has been delayed due to staff turnover and other departmental priorities. The Department's recommendation to extend the current medical transcription services Agreements through September 30, 2008 will allow for the Department to develop statements of work for each facility that will clearly detail the service needs and will enable the release of an RFP before the end of the calendar year. The RFP will: (a) provide for

continued digital medical transcription services at each DHS facility similar in scope to what is currently being provided: and (b) provide for implementation of Speech Recognition technology for various departments at each medical facility, such as medical records, cardiology, pathology, radiology, etc.

FISCAL IMPACT/FINANCING

The total estimated expenditure for Amendment No. 6 to Agreement No. 72049 for radiology reports transcription services at LAC+USC and MLK MACC, for the period of October 1, 2007 through September 30, 2008, is \$1,449,420 (consisting of \$1,080,000 for LAC+USC and \$369,420 for MLK MACC).

The total estimated expenditure for Amendment No. 12 to Agreement No. 70282 for medical transcription services at OVMC and HDHS, for the period of October 1, 2007 through September 30, 2008, is \$787,000 (consisting of \$697,000 for OVMC and \$90,000 for HDHS).

The total estimated expenditure for Amendment No. 7 to Agreement No. 71386 for medical transcription services at MLK MACC, for the period of October 1, 2007 through September 30, 2008, is \$213,501.

The total estimated expenditure for Amendment No. 7 to Agreement No. 74108 for medical transcription services at Harbor, for the period of February 1, 2008 through September 30, 2008, is \$706,481.

The total estimated expenditure for Amendment No. 5 to Agreement No. 72144 for medical transcription services at Rancho, for the period of October 1, 2007 through September 30, 2008, is 186,000.

The total estimated expenditure for Amendment No. 7 to Agreement No. H-209835 for overflow medical transcription services at LAC+USC, for the period of October 1, 2007 through September 30, 2008, is \$1,992,000.

Funding is included in the DHS Fiscal Year (FY) 2007-08 Adopted Budget and will be requested in FY 2008-09, as necessary.

FACTS AND PROVISIONS/LEGAL REQUIREMENTS

Agreement No. 72049 - LAC+USC and MLK MACC (Radiology Reports)

On March 2, 1999, the Board approved an Agreement with Lanier Professional Services, Inc. for the provision of radiology reports transcription services for LAC+USC and Martin Luther King, Jr. Drew Medical Center (now known as MLK MACC), effective February 1, 1999 through December 31, 2003.

On September 21, 1999, the County approved a delegation and assignment of rights from Lanier Professional Services, Inc. to MedQuist Transcription, Ltd. Subsequently, the Board approved Amendment Nos. 1 through 5, which increased the allocation, updated contract language, added the Health Insurance Portability and Accountability Act of 1996 (HIPAA) provision, and extended the term through September 30, 2007.

Agreement No. 70282 - OVMC and HDHS (Medical Transcription)

On August 20, 1996, the Board approved an Agreement with MedQuist for the provision of medical transcription services for OVMC and HDHS, effective September 1, 1996 through August 31, 2000. Under delegated authority, the term was extended for an additional six months through February 28, 2001. Subsequently, the Board approved Amendment Nos. 1 through 11, which increased the allocation, updated contract language, added HIPAA, and extended the term through September 30, 2007.

Agreement No. 71386 - MLK MACC (Medical Transcription)

On May 5, 1998, the Board approved an Agreement with MedQuist, for the provision of medical transcription services for MLK MACC effective June 1, 1998 through May 31, 2002. Subsequently, the Board approved Amendment Nos. 1 through 6, which increased the allocation, updated contract language, added HIPAA, and extended the term through September 30, 2007.

Agreement No. 74108 - Harbor (Medical Transcription)

On July 30, 2002, the Board approved an Agreement with MedQuist, for the provision of medical transcription services for Harbor effective August 1, 2002 through July 31, 2007 and delegated authority to the Director of Health Services to execute a month-to-month extension for an additional six months through January 31, 2008.

On May 30, 2007, the Director of Health Services authorized and signed a letter of mutual consent that extended the Agreement term through January 31, 2008.

Amendment No. 6 will extend the Agreement term for an additional eight months, effective February 1, 2008 through September 30, 2008, to allow the Agreement term to coincide with the other medical transcription expiration dates.

In February 2007, MedQuist representatives provided an historical account of their previous billing methodology that utilized the American Association for Medical Transcription (AAMT) line count for services provided at OVMC and HDHS, under Agreement 70282. The use of the AAMT billing method ceased on December 31, 2004. The historical account resulted in a credit due to the County. Other contract reconciliation is also currently being discussed between County and MedQuist.

Agreement No. 72144 - Rancho (Medical Transcription)

On June 8, 1999, the Board approved Agreement No. 72144 with Medtext, Inc. for the provision of medical transcription services for Rancho, effective July 1, 1999 through June 30, 2003. On June 25, 2003, the Director of DHS extended the Agreement term by written consent of both parties for six additional months effective through December 31, 2003. Subsequently, the Board approved Amendment Nos. 1 through 4 that increased the maximum obligation and extended the term through September 30, 2007.

On January 11, 2006, RapidText, Inc. (the parent corporation of MedText, Inc.) notified the County of a merger that had taken place on January 9, 2006 between RapidText, Inc. (private corporation) and PeopleSupport, Inc. (public corporation).

On April 18, 2006, under Amendment No. 4, the Board approved a Consent of Ownership and Stock Purchase Transaction. As a result of the stock purchase, RapidText changed its name to PeopleSupport RapidText, Inc. The Department assessed the new company in compliance with Board policy.

Agreement No. H-209835 - LAC+USC (Overflow Medical Transcription)

On August 4, 1998, the Board approved an Agreement with MedText, Inc. for the provision of overflow medical transcription services at LAC+USC, effective August 1, 1998 through July 31, 2002.

The Agreement also authorized the Director to enter into a six-month term extension and this option was utilized to extend the Agreement through January 31, 2003. Subsequently, the Board approved Amendment Nos. 1 through 6 that increased the maximum obligation, allowed for an increase of \$0.01 in the rate per transcribed line, updated contract provision language, added HIPAA, and extended the term through September 30, 2007.

On April 18, 2006, under Amendment No. 6, the Board approved a Consent of Ownership and Stock Purchase Transaction that changed the corporate name to PeopleSupport RapidText, Inc.

These Agreements can be terminated by the County with 30 to 60 days written notice to Contractor depending on the Agreement.

County Counsel has approved the attached Amendments, Exhibits I through VI, as to form.

Attachment A provides additional information.

CONTRACTING PROCESS

It is not appropriate to advertise Amendments on the Los Angeles County Online Website. The RFP for transcription services for the six medical facilities is scheduled to be released before the end of the calendar year.

IMPACT ON CURRENT SERVICES (OR PROJECTS)

Board approval of the recommended actions will ensure that vital transcription services remain in place and continue uninterrupted at DHS medical facilities.

CONCLUSION

When approved, the Department requires three signed copies of the Board's action.

Respectfully submitted,



WILLIAM T FUJIOKA
Chief Executive Officer

WTF:SRH:SAS
DJ:AT:bjs

Attachments (7)

c: County Counsel
Director and Chief Medical Officer, Department of Health Services

SUMMARY OF AMENDMENTS

MEDQUIST TRANSCRIPTIONS, INC - AMENDMENTS

1. **TYPE OF SERVICES:**

Radiology reports transcription services at Los Angeles County+USC Healthcare Network (LAC+USC) and Martin Luther King Jr. Multi-Service Ambulatory Care Center (MLK MACC). Medical transcription services at Olive View/UCLA Medical Center (OVMC), High Desert Health Services (HDHS), MLK MACC, and Harbor-UCLA Medical Center (Harbor).

2. **AGENCY ADDRESS AND CONTACT PERSON:**

MedQuist Transcriptions, Ltd. (MedQuist)
1000 Bishops Gate Blvd., Suite 300
Mount Laurel, NJ 08054-4632
Attn: Howard Hoffman, CEO
Telephone: (800) 233-3030

3. **TERMS:**

Agreement No. 72049: October 1, 2007 through September 30, 2008.
Agreement No. 70282: October 1, 2007 through September 30, 2008.
Agreement No. 71386: October 1, 2007 through September 30, 2008.
Agreement No. 74108: February 1, 2008 through September 30, 2008.

PEOPLESUPPORT RAPIDTEXT, INC. - AMENDMENTS

1. **TYPE OF SERVICES:**

Medical transcription services at Rancho Los Amigos National Rehabilitation Center (Rancho). Overflow Medical Transcription Services at LAC+USC.

2. **AGENCY ADDRESS AND CONTACT PERSON:**

PeopleSupport Rapidtext, Inc. (PSRT)
1801 Dove Street
Newport Beach, California 92660
Attn: Jerry Woods, Senior Vice-President
Telephone: (949) 399-9200

3. **TERMS:**

Agreement No. 72144: October 1, 2007 through September 30, 2008.
Agreement No. H-209835: October 1, 2007 through September 30, 2008.

4. FINANCIAL INFORMATION:

<u>Term</u>	<u>Agreement No.</u>	<u>Contractor</u>	<u>Service Site</u>	<u>Net County Cost</u>
10/01/07-09/30/08	72049	MedQuist	LAC+USC MLK MACC Total	\$1,080,000 \$ 369,420 \$1,449,420
10/01/07-09/30/08	70282	MedQuist	OVMC HDHS Total	\$ 697,000 \$ 90,000 \$ 787,000
10/01/07-09/30/08	71386	MedQuist	MLK MACC	\$ 213,501
02/01/08-09/30/08	74108	MedQuist	Harbor	\$ 706,481
10/01/07-09/30/08	72144	PSRT	Rancho	\$ 186,000
10/01/07-09/30/08	H-209835	PSRT	LAC+USC (Overflow)	\$1,992,000

5. GEOGRAPHIC AREAS SERVED:

All Districts.

6. PERSONS ACCOUNTABLE FOR PROGRAM MONITORING:

Facility staff.

7. APPROVALS:

Harbor: Miguel Ortiz-Marroquin, Interim Chief Executive Officer (CEO)

HDHS: Beryl Brooks, CEO

LAC+USC: Pete Delgado, CEO

MLK MACC: Antionette Smith Epps, CEO

OVMC: Gretchen McGinley, Interim CEO

Rancho: Jorge Orozco, Interim CEO

Contracts & Grants: Cara O'Neill, Chief

County Counsel: Maya Lee, Deputy County Counsel

EXHIBIT VI

Contract No. H-209835-7

OVERFLOW MEDICAL TRANSCRIPTION SERVICES AGREEMENT

AMENDMENT NO. 7

THIS AMENDMENT is made and entered into this _____ day of
_____ 2007,

by and between

COUNTY OF LOS ANGELES
(hereafter "County"),

and

PEOPLESUPPORT RAPIDTEXT, INC.
(formerly known as MEDTEXT
INC., DBA RAPIDTEXT)
(hereafter "Contractor")

WHEREAS, on August 4, 1998, County and MedText, Inc.
("MedText"), dba RapidText, Inc. ("RapidText") entered into a
"OVERFLOW MEDICAL TRANSCRIPTION SERVICES AGREEMENT" for the
provision of overflow medical transcription services, further
identified as County Agreement No. H-209835 and any Amendments
thereto (all hereafter referred to as "Agreement"); and

WHEREAS, on April 18, 2006, the County of Los Angeles Board
of Supervisors approved a "CONSENT TO CHANGE OF OWNERSHIP AND
STOCK PURCHASE TRANSACTION" and thereafter the new corporate name
became "PeopleSupport RapidText, Inc."; and

WHEREAS, said Agreement provides that changes may be made in
the form of a written amendment which is formally approved and
executed by both parties; and

WHEREAS, it is the intent of the parties hereto to amend the Agreement to extend the term for overflow medical transcription services scheduled to expire on September 30, 2007, for twelve (12) months, on a month-to-month basis, through September 30, 2008, and make the changes described hereinafter.

NOW, THEREFORE, the parties hereto agree as follows:

1. This Amendment shall become effective upon approval by the County of Los Angeles Board of Supervisors.

2. This Amendment extends the term of the Agreement for twelve (12) months, on a month-to-month basis, beginning October 1, 2007 through September 30, 2008, under the same rate and provisions as set forth in the Agreement. All provisions of the Agreement in effect on September 30, 2007, shall remain in effect for the extension period. Contractor shall be compensated according to the same payment provisions and same rate(s) specified for the initial term of the Agreement.

3. Except for the changes set forth hereinabove, Agreement shall not be changed in any other respect by this Amendment.

IN WITNESS WHEREOF, the Board of Supervisors of the County of Los Angeles has caused this Amendment to be subscribed by its

/

/

/

/

Director and Contractor has caused this Amendment to be subscribed in its behalf by its duly authorized officer, the day, month, and year first above written.

COUNTY OF LOS ANGELES

By _____
Bruce A. Chernof, M.D., Director
and Chief Medical Officer

PEOPLESUPPORT RAPIDTEXT, INC.
Contractor

By _____
Signature

CAROLINE ROOK
Print Name

Title CFO
(Affix Corporate Seal)

APPROVED AS TO FORM
BY THE OFFICE OF THE COUNTY COUNSEL
RAYMOND G. FORTNER
County Counsel

APPROVED AS TO CONTRACT
ADMINISTRATION:
Department of Health Services

By _____
Cara O'Neill, Chief
Contracts and Grants Division

H-209835-7 LACUSCoverflow_LVB
08/30/07

EXHIBIT I

Contract No. 72049-6

RADIOLOGY REPORTS TRANSCRIPTION SERVICES AGREEMENT

AMENDMENT NO. 6

THIS AMENDMENT is made and entered into this 18th day of

September 2007,

by and between

COUNTY OF LOS ANGELES
(hereafter "County"),

and

MEDQUIST TRANSCRIPTIONS, LTD.
(hereafter "Contractor")

WHEREAS, reference is made to that certain document entitled "RADIOLOGY REPORTS TRANSCRIPTION SERVICES AGREEMENT", dated March 2, 1999, and further identified as County Agreement No. 72049 and any Amendments thereto (all hereafter referred to as "Agreement"); and

WHEREAS, said Agreement provides that changes may be made in the form of a written amendment which is formally approved and executed by both parties; and

WHEREAS, it is the intent of the parties hereto to amend the Agreement to extend the term for radiology reports transcription services scheduled to expire on September 30, 2007, for twelve (12) months, on a month-to-month basis, through September 30, 2008, and make the changes described hereinafter.

72049

Supplement No. 5

NOW, THEREFORE, the parties hereto agree as follows:

1. This Amendment shall become effective upon approval by the County of Los Angeles Board of Supervisors.

2. This Amendment extends the term of the Agreement for twelve (12) months, on a month-to-month basis, beginning October 1, 2007 through September 30, 2008, under the same rate and provisions as set forth in the Agreement. All provisions of the Agreement in effect on September 30, 2007, shall remain in effect for the extension period. Contractor shall be compensated according to the same payment provisions and same rate(s) specified for the initial term of the Agreement.

3. Except for the changes set forth hereinabove, Agreement shall not be changed in any other respect by this Amendment.

IN WITNESS WHEREOF, the Board of Supervisors of the County of Los Angeles has caused this Amendment to be subscribed by its

/

/

/

/

/

/

/

/

/

Chairman and Contractor has caused this Amendment to be subscribed in its behalf by its duly authorized officer, the day, month, and year first above written.

ATTEST:

SACHI A. HAMAI
Executive Officer of
the Board of
Supervisors of the County
of Los Angeles

By *Sybil G. Lillalobos*
Deputy

APPROVED AS TO FORM
BY THE OFFICE OF THE COUNTY COUNSEL

By *Nayachee*
Deputy

APPROVED AS TO CONTRACT
ADMINISTRATION:
Department of Health Services

By *Cara O'Neill*
Cara O'Neill, Chief
Contracts and Grants Division

72049-6 LACUSC_LVB
08/30/07 hereby certify that pursuant to
Section 25103 of the Government Code,
delivery of this document has been made.

SACHI A. HAMAI
Executive Officer
Clerk of the Board of Supervisors

By *Sybil G. Lillalobos*
Deputy

COUNTY OF LOS ANGELES

By *Barbara Laundy*
Chairman, Board of Supervisors

MEDQUIST TRANSCRIPTIONS, LTD.

Contractor
By *Kathleen Donovan*

Kathleen Donovan
Senior Vice President & Chief Financial Officer

Title _____
(Affix Corporate Seal)



ADOPTED
BOARD OF SUPERVISORS
COUNTY OF LOS ANGELES

19

SEP 18 2007

Sachi A. Hamai
SACHI A. HAMAI
EXECUTIVE OFFICER

EXHIBIT II

Contract No. 70282-12

MEDICAL TRANSCRIPTION SERVICES AGREEMENT

AMENDMENT NO. 12

THIS AMENDMENT is made and entered into this 18th day of September 2007,

by and between

COUNTY OF LOS ANGELES
(hereafter "County"),

and

MEDQUIST TRANSCRIPTIONS, LTD.
(hereafter "Contractor")

WHEREAS, reference is made to that certain document entitled "MEDICAL TRANSCRIPTION SERVICES AGREEMENT", dated August 20, 1996, and further identified as County Agreement No. 70282 and any Amendments thereto (all hereafter referred to as "Agreement"); and

WHEREAS, said Agreement provides that changes may be made in the form of a written amendment which is formally approved and executed by both parties; and

WHEREAS, it is the intent of the parties hereto to amend the Agreement to extend the term for medical transcription services scheduled to expire on September 30, 2007, for twelve (12) months, on a month-to-month basis, through September 30, 2008, and make the changes described hereinafter.

70282
Supplement No. 10

NOW, THEREFORE, the parties hereto agree as follows:

1. This Amendment shall become effective upon approval by the County of Los Angeles Board of Supervisors.

2. This Amendment extends the term of the Agreement for twelve (12) months, on a month-to-month basis, beginning October 1, 2007 through September 30, 2008, under the same rate and provisions as set forth in the Agreement. All provisions of the Agreement in effect on September 30, 2007, shall remain in effect for the extension period. Contractor shall be compensated according to the same payment provisions and same rate(s) specified for the initial term of the Agreement.

3. Except for the changes set forth hereinabove, Agreement shall not be changed in any other respect by this Amendment.

IN WITNESS WHEREOF, the Board of Supervisors of the County of Los Angeles has caused this Amendment to be subscribed by its

/

/

/

/

/

/

/

/

/

/

/

Chairman and Contractor has caused this Amendment to be subscribed in its behalf by its duly authorized officer, the day, month, and year first above written.



ATTEST:

SACHI A. HAMAI
Executive Officer of
the Board of
Supervisors of the County
of Los Angeles

By *Sylvia G. Willes*
Deputy

APPROVED AS TO FORM
BY THE OFFICE OF THE COUNTY COUNSEL

By *Maya*
Deputy

APPROVED AS TO CONTRACT
ADMINISTRATION:
Department of Health Services

By *Cara O'Neill*
Cara O'Neill, Chief
Contracts and Grants Division

70282-12 OVMC_LVB
08/30/07

COUNTY OF LOS ANGELES

By *[Signature]*
Chairman, Board of Supervisors

MEDQUIST TRANSCRIPTIONS LTD.
Contractor

By *[Signature]*
Signature

9/14/07
Kathleen Donovan
Senior Vice President & Chief Financial Officer

Title _____
(Affix Corporate Seal)

I hereby certify that pursuant to
Section 25103 of the Government Code,
delivery of this document has been made.

SACHI A. HAMAI
Executive Officer
Clerk of the Board of Supervisors

By *Sylvia G. Willes*
Deputy

ADOPTED
BOARD OF SUPERVISORS
COUNTY OF LOS ANGELES

19

SEP 18 2007

Sachi A. Hamai
SACHI A. HAMAI
EXECUTIVE OFFICER

EXHIBIT III

Contract No. 71386-7

MEDICAL TRANSCRIPTION SERVICES AGREEMENT

AMENDMENT NO. 7

THIS AMENDMENT is made and entered into this 18th day of
September 2007,

by and between

COUNTY OF LOS ANGELES
(hereafter "County"),

and

MEDQUIST TRANSCRIPTIONS, LTD.
(hereafter "Contractor")

WHEREAS, reference is made to that certain document entitled
"MEDICAL TRANSCRIPTION SERVICES AGREEMENT", dated May 5, 1998,
and further identified as County Agreement No. 71386 and any
Amendments thereto (all hereafter referred to as "Agreement");
and

WHEREAS, said Agreement provides that changes may be made in
the form of a written amendment which is formally approved and
executed by both parties; and

WHEREAS, it is the intent of the parties hereto to amend the
Agreement to extend the term for medical transcription services
scheduled to expire on September 30, 2007, for twelve (12)
months, on a month-to-month basis, through September 30, 2008,
and make the changes described hereinafter.

71386
Supplement No. 7

NOW, THEREFORE, the parties hereto agree as follows:

1. This Amendment shall become effective upon approval by the County of Los Angeles Board of Supervisors.

2. This Amendment extends the term of the Agreement for twelve (12) months, on a month-to-month basis, beginning October 1, 2007 through September 30, 2008, under the same rate and provisions as set forth in the Agreement. All provisions of the Agreement in effect on September 30, 2007, shall remain in effect for the extension period. Contractor shall be compensated according to the same payment provisions and same rate(s) specified for the initial term of the Agreement.

3. Except for the changes set forth hereinabove, Agreement shall not be changed in any other respect by this Amendment.

IN WITNESS WHEREOF, the Board of Supervisors of the County of Los Angeles has caused this Amendment to be subscribed by its

/

/

/

/

/

/

/

/

/

/

/

Chairman and Contractor has caused this Amendment to be subscribed in its behalf by its duly authorized officer, the day, month, and year first above written.



ATTEST:

SACHI A. HAMAI
Executive Officer of
the Board of
Supervisors of the County
of Los Angeles

By *Sylvia J. Villalobos*
Deputy

APPROVED AS TO FORM
BY THE OFFICE OF THE COUNTY COUNSEL

By *Marjorie*
Deputy

APPROVED AS TO CONTRACT
ADMINISTRATION:
Department of Health Services

By *Cara O'Neill*
Cara O'Neill, Chief
Contracts and Grants Division

71386-7 MLK_LVB
08/30/07

COUNTY OF LOS ANGELES

By *[Signature]*
Chairman Board of Supervisors

MEDOUIST TRANSCRIPTIONS, LTD.
Contractor
By *Kathleen Donovan*
Signature

Kathleen Donovan
Senior Vice President & Chief Financial Officer

Title _____
(Affix Corporate Seal)

I hereby certify that pursuant to
Section 25103 of the Government Code,
delivery of this document has been made.

SACHI A. HAMAI
Executive Officer
Clerk of the Board of Supervisors

By *Sylvia J. Villalobos*
Deputy

ADOPTED
BOARD OF SUPERVISORS
COUNTY OF LOS ANGELES

19

SEP 18 2007

-3-

Sachi A. Hamai
SACHI A. HAMAI
EXECUTIVE OFFICER

EXHIBIT IV

Contract No. 74108-6

MEDICAL TRANSCRIPTION SERVICES AGREEMENT

AMENDMENT NO. 6

THIS AMENDMENT is made and entered into this 18th day of

September 2007,

by and between

COUNTY OF LOS ANGELES
(hereafter "County"),

and

MEDQUIST TRANSCRIPTIONS, LTD.
(hereafter "Contractor")

WHEREAS, reference is made to that certain document entitled "MEDICAL TRANSCRIPTION SERVICES AGREEMENT", dated June 30, 2002, and further identified as County Agreement No. 74108 and any Amendments thereto (all hereafter referred to as "Agreement"); and

WHEREAS, said Agreement provides that changes may be made in the form of a written amendment which is formally approved and executed by both parties; and

WHEREAS, it is the intent of the parties hereto to amend the Agreement to extend the term for medical transcription services scheduled to expire on January 31, 2008, for eight (8) months, on a month-to-month basis, through September 30, 2008, and make the changes described hereinafter.

74108
Amendment No. 6

NOW, THEREFORE, the parties hereto agree as follows:

1. This Amendment shall become effective upon approval by the County of Los Angeles Board of Supervisors.

2. This Amendment extends the term of the Agreement for eight (8) months, on a month-to-month basis, beginning February 1, 2008 through September 30, 2008, under the same rate and provisions as set forth in the Agreement. All provisions of the Agreement in effect on January 31, 2008, shall remain in effect for the extension period. Contractor shall be compensated according to the same payment provisions and same rate(s) specified for the initial term of the Agreement.

3. Except for the changes set forth hereinabove, Agreement shall not be changed in any other respect by this Amendment.

IN WITNESS WHEREOF, the Board of Supervisors of the County of Los Angeles has caused this Amendment to be subscribed by its

/

/

/

/

/

/

/

/

/

/

/

Chairman and Contractor has caused this Amendment to be subscribed in its behalf by its duly authorized officer, the day, month, and year first above written.



ATTEST:

SACHI A. HAMAI
Executive Officer of
the Board of
Supervisors of the County
of Los Angeles

By Sepia J. Villalobos
Deputy

APPROVED AS TO FORM
BY THE OFFICE OF THE COUNTY COUNSEL

By Mauro
Deputy

APPROVED AS TO CONTRACT
ADMINISTRATION:
Department of Health Services

By Cara O'Neill
Cara O'Neill, Chief
Contracts and Grants Division

74108-6 Harbor_LVB
08/30/07

COUNTY OF LOS ANGELES

By Sepia J. Villalobos
Chairman, Board of Supervisors

MEDQUIST TRANSCRIPTIONS, LTD.

Contractor
By Kathleen Donovan
Signature

Kathleen Donovan
Senior Vice President & Chief Financial Officer

Title _____
(Affix Corporate Seal)

I hereby certify that pursuant to
Section 25103 of the Government Code,
delivery of this document has been made.

SACHI A. HAMAI
Executive Officer
Clerk of the Board of Supervisors

By Sepia J. Villalobos
Deputy

ADOPTED
BOARD OF SUPERVISORS
COUNTY OF LOS ANGELES

19

SEP 18 2007

Sachi A. Hamai
SACHI A. HAMAI
EXECUTIVE OFFICER

-3-

Contract No. 72144-5

MEDICAL TRANSCRIPTION SERVICES AGREEMENT

AMENDMENT NO. 5

THIS AMENDMENT is made and entered into this 18th day of September 2007,

by and between

COUNTY OF LOS ANGELES
(hereafter "County"),

and

PEOPLESUPPORT RAPIDTEXT, INC.
(formerly known as MEDTEXT
INC., DBA RAPIDTEXT)
(hereafter "Contractor")

WHEREAS, on June 8, 1999, County and MedText, Inc. ("MedText"), dba RapidText, Inc. ("RapidText") entered into a "MEDICAL TRANSCRIPTION SERVICES AGREEMENT" for the provision of medical transcription services, further identified as County Agreement No. 72144 and any Amendments thereto (all hereafter referred to as "Agreement"); and

WHEREAS, on April 18, 2006, the County of Los Angeles Board of Supervisors approved a "CONSENT TO CHANGE OF OWNERSHIP AND STOCK PURCHASE TRANSACTION" and thereafter the new corporate name became "PeopleSupport RapidText, Inc."; and

WHEREAS, said Agreement provides that changes may be made in the form of a written amendment which is formally approved and executed by both parties; and

WHEREAS, it is the intent of the parties hereto to amend the Agreement to extend the term for medical transcription services scheduled to expire on September 30, 2007, for twelve (12) months, on a month-to-month basis, through September 30, 2008, and make the changes described hereinafter.

NOW, THEREFORE, the parties hereto agree as follows:

1. This Amendment shall become effective upon approval by the County of Los Angeles Board of Supervisors.

2. This Amendment extends the term of the Agreement for twelve (12) months, on a month-to-month basis, beginning October 1, 2007 through September 30, 2008, under the same rate and provisions as set forth in the Agreement. All provisions of the Agreement in effect on September 30, 2007, shall remain in effect for the extension period. Contractor shall be compensated according to the same payment provisions and same rate(s) specified for the initial term of the Agreement.

3. Except for the changes set forth hereinabove, Agreement shall not be changed in any other respect by this Amendment.

IN WITNESS WHEREOF, the Board of Supervisors of the County of Los Angeles has caused this Amendment to be subscribed by its

/

/

/

/

Chairman and Contractor has caused this Amendment to be subscribed in its behalf by its duly authorized officer, the day, month, and year first above written.



ATTEST:

SACHI A. HAMAI
Executive Officer of
the Board of
Supervisors of the County
of Los Angeles

By Sybil G. Villalobos
Deputy

APPROVED AS TO FORM
BY THE OFFICE OF THE COUNTY COUNSEL

By Marydell
Deputy

APPROVED AS TO CONTRACT
ADMINISTRATION:
Department of Health Services

By Cara O'Neill
Cara O'Neill, Chief
Contracts and Grants Division

72144-5 Rancho_LVB
08/30/07

COUNTY OF LOS ANGELES

By [Signature]
Chairman Board of Supervisors

PEOPLESUPPORT RAPIDTEXT, INC.
Contractor

By [Signature]
Signature

CAROLINE ROOK
Print Name

Title CFO
(Affix Corporate Seal)

I hereby certify that pursuant to
Section 25103 of the Government Code,
delivery of this document has been made.

SACHI A. HAMAI
Executive Officer
Clerk of the Board of Supervisors

By Sybil G. Villalobos
Deputy

ADOPTED
BOARD OF SUPERVISORS
COUNTY OF LOS ANGELES

19

SEP 18 2007

Sachi A. Hamai
SACHI A. HAMAI
EXECUTIVE OFFICER

-3-

19 September 18, 2007

72144
Supplement No. 5